



## **JOB VACANCY**

**Applications are invited from suitably qualified persons to fill the position of  
FRONT END MANAGER (Full-time)**

### **About Us:**

We are committed to providing exceptional service and quality products to our customers. We are currently seeking a dynamic and experienced Front End Manager to join our team and lead our front-end operations.

### **Responsibilities:**

- a) Oversee and manage daily front-end operations, including cashiering, customer service, and bagging.
- b) Train and supervise front-end staff to ensure excellent customer service and efficiency.
- c) Monitor and manage cashier performance, ensuring accuracy and adherence to company policies.
- d) Implement and enforce cash handling procedures.
- e) Resolve customer complaints and issues in a timely and professional manner.
- f) Collaborate with other department managers to ensure smooth overall store operations.

### **Qualifications:**

- (a) Previous experience in a supervisory or managerial role in a retail setting
- (b) Strong leadership and communication skills.
- (c) Excellent customer service and interpersonal skills.
- (d) Knowledge of cash handling procedures and point-of-sale systems.
- (e) Ability to work in a fast-paced environment and handle stressful situations with composure.
- (f) Flexibility in scheduling, including evenings, weekends, and holidays.
- (g) Proficient in Microsoft Office Suite and point-of-sale systems.

### **How to Apply:**

Interested candidates should submit their resume and a cover letter highlighting relevant experience to [hr@realvaluesupermarket.com](mailto:hr@realvaluesupermarket.com). Please include "**Front End Manager Application**" in the subject line. The deadline for applications is November 27, 2023.

**We offer competitive compensation and benefits, including health insurance and employee discounts.**